



unit 1 受理報案 I

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| A This is 119, Taoyuan County Fire Bureau.
I'm happy to be at your service. | 119桃園縣政府消防局您好，
很高興為您服務。 |
| B I need an ambulance, please. | 我要叫救護車。 |
| A What's the problem? | 發生什麼事？ |
| B I saw an traffic accident at an intersection and some people were injured. | 我剛在十字路口看到發生車禍而且有人受傷。 |
| A How many casualties? | 幾個人受傷？ |
| B I'm not sure. I just saw a motorcyclist lying on the ground and bleeding. | 我不確定。我只看到一位機車騎士倒在地上，而且流很多血。 |
| A Tell me the location in detail. | 請告訴我詳細地址。 |
| B I don't know where I am.
I'm just a passerby. | 我不知道我在哪，我只是路過的民眾。 |
| A Are you near a store, school, or any other identifiable landmark? | 你附近有什麼商店、學校還是其他明顯的地標嗎？ |
| B I'm near the Happy Elementary School, Taoyuan City. | 我在桃園市快樂國小旁邊。 |
| A Well. May I have your name and phone number, please? | 好，可以留下你的姓名和電話嗎？ |





B Sure. My name is Tom, and my phone number is 0111-222333. 好，我是湯姆，電話是0111-222333。

A OK. We'll be right there. Thank you for calling. 好，我們馬上到達現場。感謝您的報案。



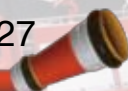
Words & Phrases

- ambulance [ˈæmbjələns] (n) 救護車
- traffic accident 車禍
- intersection [ˌɪntəˈsekʃən] (n) 十字路口
- casualty [ˈkæʒjuəlɪ] (n) 傷者；受害人
- motorcyclist [ˈmɒtəˌsaɪklɪst] (n) 機車騎士
- landmark [ˈlændˌmɑːk] (n) 地標
- bleed [blɪd] (v) 出血、流血



Other Expressions

- breathe [brið] (v) 呼吸
Is the patient breathing normally?
病患的呼吸正不正常?
- conscious [ˈkɒnfəs] (a) 意識清醒的；意識到的
Is the patient conscious? Can he talk?
病人意識清醒嗎？能不能說話？
- EMT (Emergency Medical Technician) 緊急救護技術員
- laceration [ˌlæsəˈreɪʃən] (n) 撕裂傷





- epilepsy [ˈepələpsi] (n) 癲癇
- stomachache [ˈstʌmək,ek] (n) 腹痛
- fever [ˈfivə] (n) (v) 發燒

He had a slight fever.

他有輕微的發燒。

- be injured in 受傷
- He suddenly had a heart attack.

他心臟病突然發作。



- If the patient keeps bleeding, apply direct pressure to the wound by pressing with a piece of sterile gauze.

如果傷患一直流血的話，以直接加壓止血法將無菌紗布覆蓋在傷口上。

- Cover the patient with blanket and try to keep him warm.
- If it's a chemical injury, you must flush it immediately with cool running water until the EMT arrives.

替傷患蓋一條毯子並注意他的保暖。
如果是化學物品造成的傷害立即用清水清洗，直到救護人員到達。

